



## Terms & Conditions of service for *Step N Time Chimney Sweeps*

Each sweep or repair we carry out offers the following guarantees:

- i) The work will be done to a high standard and in a reasonable time;
- ii) A certificate is issued on completion of the work, which is recognised by all leading insurance companies;
- iii) We guarantee our work for three months, ***on condition that the customer uses their stove of fireplace correctly, and uses the correct fuel type.***
- iv) The price for the job is agreed before the work is undertaken.